SEQRITE
HawkEye

Release Notes

V 1.4

Copyright Information

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About Seqrite HawkkEye

With cyber threats constantly evolving, getting smarter, and more sophisticated, it's time you get holistic visibility of security posture in one place to mitigate risks before it becomes a disaster.

Seqrite HawkkEye is a cloud-based platform that will enable coordination between different security layers, integrate cybersecurity silos into a single pane of truth, and ensure your point products communicate with each other to consolidate alerts, identify risks, and convert the data into intelligence.

Seqrite HawkkEye will enable your business to prevent real-time malware breaches, make insight-driven decisions, and accelerate vital security functions quickly and effectively with just a few clicks.

Supported Seqrite Products

With Seqrite HawkkEye 1.4, you can manage the following Seqrite products:

- Seqrite Endpoint Security (Cloud) with DLP as add-on
- Seqrite HawkkHunt
- Seqrite mSuite / Workspace
- Seqrite HawkkScan
- Seqrite HawkkProtect

HawkkEye Features/ Enhancements

Seqrite HawkkEye (HE) 1.4 offers the following feature:

- During Trial/Commercial Onboarding, provision to select Preferred product language from the list.
  - Currently Seqrite Endpoint Security EPS is supporting UI in English, Japanese and Korean languages.
  - The UI of HawkkEye will be displayed in English and Korean languages.
  - The UI of mSuite, HawkkScan and HawkkProtect will be displayed in English language only.
  - Provision to select preferred language from **Change Language** drop down in header icon.

Known Issues

- 2FA is enabled by default. There is no option to disable 2FA from UI.

  Workaround – 2FA can be disabled from backend support so please contact Seqrite support

- Login and set a new password button in email getting displayed in English for Korean locale user

- Change password email is triggering in English locale for Korean users

- Activation emails getting received 2 times when user is onboarded with all trial products from HawkkEye

- Open-source compliance page is displayed in English for Korean users

- HE trial and commercial onboarding page displaying labels for Japan Country, State, and city.

- Garbage characters are displayed after importing the MS Excel 2013 csv file for bulk import of users (Observed for Korean language only).

  Workaround –

  1. If garbage characters are displayed in the file, download new template.
  2. Open with notepad and update it.
  3. Save as .csv file and then import.

  Similar workaround is applicable for the output file attached in an email received after bulk import of users.

Technical Support

Seqrite provides extensive technical support for its users. In case you face any technical issue, you can contact our Technical Support center using the options available at the following URL:

https://www.seqrite.com/seqrite-support-center