SEQRITE HawkkProtect 1.9.5

Release Notes

5 April 2023

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Trademarks

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Introducing SEQRITE HawkkProtect

HawkkProtect from SEQRITE helps organizations enforce the zero trust user access paradigm, where an organization by default does not trust any employee, contractor, or vendor staff with access to its systems and applications whether from within or outside the corporate network. It also replaces the complexity of VPN management.

Starting your zero-trust journey with HawkkProtect:

- Create a zero-trust ecosystem with controlled set of users and applications.
- Deploy an agent-less solution and expand as per security appetite.
- Plug in your security requirements and deploy HawkkProtect within minutes.
- Integrate HawkkProtect with your existing IT infrastructure for identity management.

What’s New

HawkkProtect 1.9.5 introduces the following improvements.

Granular Level Permissions for Applications

When accessing applications, administrators can grant granular-level permissions for different functions, such as

- **Clipboard Access**

  This permission allows the user to perform text copy-and-paste functions between the local and remote machines. This feature applies to WebSSH, WebRDP, WebTelnet, or WebVNC protocols.

- **File Transfer**

  Administrators can choose to allow or restrict file upload and download between the base and remote machines in either direction for applications with WebSSH, WebRDP, or WebVNC protocols.

- **Session Recording**

  This permission enables the option to record user sessions for monitoring activities on business-critical servers or applications. The resulting recordings are available in video format at the end of the session, and this feature applies to WebRDP, WebSSH, WebTelnet, and WebVNC protocols.

Restricted access for Agent-Based RDP Applications

Rather than providing unrestricted access to the entire remote server, you can restrict RDP access to a specific thick client application. This approach enables end users to access the remote application with support for both local and remote printers, while maintaining greater control and security over remote access.

Site Deployment Live Log

By using live logs, administrators can stay informed about the progress of Site Deployment. These logs can be downloaded upon successful or failed site deployment and shared with technical support for further analysis.

To know more about these features and their usage, please refer to the SEQRITE Hawkk Protect documentation.

Known Issues

Here are some of the known issues in version 1.9.5.

1. The HawkkProtect Agent alters the /etc/hosts file.

   If an "x.x.x.x domain" is added to the host file on an endpoint device, and the same domain has been configured as an external address in appcatalog by an administrator, the HawkkProtect Agent will remove the "x.x.x.x domain" entry and replace it with "127.0.0.x domain".

2. The exact size of data transferred for uploaded or downloaded files is not shown on the dashboard.
3. If there is a space in the file name, the path may not be properly recognized for the agent-based RDP limited access applications.
4. To establish connections with agent-based applications on Linux Mint OS, it is recommended to use Chrome browser, as Firefox may not be compatible.
5. It is recommended not to disable the "Sign SAML Request" option for a site that has been configured with ADFS Identity Provider.
6. If a user closes their session on the user portal without logging out properly and tries to log in again with the same user, it may result in a duplicate active session entry.
7. In Windows, only one SMB application can be connected at a time.

Technical Support

SEQRITE provides extensive technical support for its users. In case you face any technical issue, you can contact our Technical Support center using the options available at the following URL:

https://www.seqrite.com/seqrite-support-center