SEQRITE

Seqrite mSuite v2.9

Release Notes

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Trademark

Contents

Revision History

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Doc Version	**Date**	**Comment**
1.0	January 10, 2022	Seqrite mSuite 2.7
1.1	April 28, 2022	Seqrite mSuite 2.7.1
1.2	August 27, 2022	Seqrite mSuite 2.8
1.3	January 20, 2023	Seqrite mSuite 2.9

Seqrite mSuite

Seqrite mSuite is the security solution to monitor, manage, and secure employee's mobile device within the enterprise. Seqrite mSuite works on the Client-Server architecture where the console (Hosted on Cloud) manages all the mobile devices. The client agents can be installed on almost all the flavors of Android and iOS mobile. Seqrite mSuite client is having built-in antivirus, which keeps the devices safe from any virus attack.

To manage the mobile device, Seqrite mSuite applies certain policies and configurations such as, app configuration, web security configuration, anti-theft, network data usage, fence configuration, etc.

Android Enterprise Enrollment using Android Management APIs empowers the admin with an extended range of device settings and extra policy controls to setup, configure, and deploy company owned devices.

Benefits of Seqrite mSuite

- Secure and manage all Android devices.
- Secure data and resources, enhance user productivity, reduce costs, and maintain communications.
- Perform Seqrite mSuite portal administration.
- Manage devices with policies and configurations.
- Monitor network data usage and Call/SMS.
- Manage apps on the device with app configuration.
- Restrict app usage and prevent misuse of the device with Seqrite Launcher or System Kiosk Mode.
- Monitor the device by applying fencing parameters such as time, location, and Wi-Fi.
- Generate customized reports.
- Troubleshoot any critical issue with remote device control.
- Android Enterprise Enrollment to have better control over corporate devices.

Prerequisites

- Device must be connected to the Internet via any network (Mobile data/Wi-Fi).

Mobile device specifications

- Android OS version 5.1 to 13.0
- iOS 12.1 and later versions
- Android 7 and above for Android Enterprise Enrollment

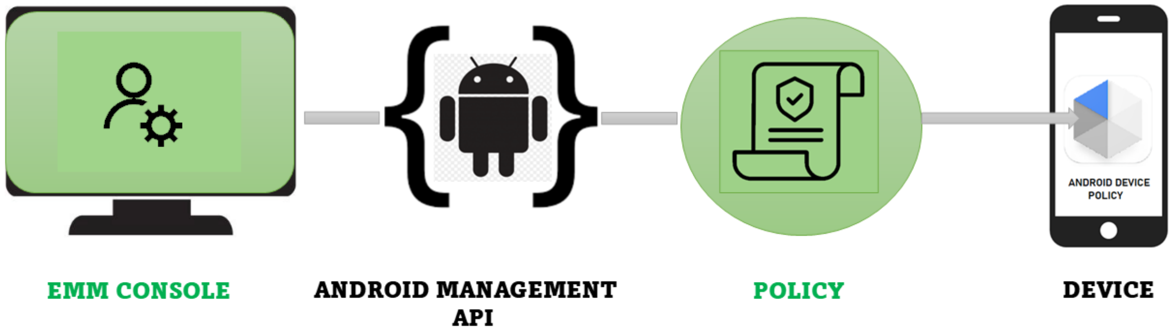
Browser requirements

- Administrator Web panel
- Google Chrome (latest versions)
- Firefox (latest versions)
- Microsoft Edge (latest versions)

What’s New

New feature and enhancements in Seqrite mSuite 2.9.

The Android Management API (AMA) supports the entire enterprise mobility management lifecycle, from initial customer enrollment to setting up and managing devices.



Seqrite mSuite uses AMA to support fully managed device solution sets with the following features:

- **Device Policy Controller (DPC)** - Identifier device provisioning lets the administrators’ provision fully managed devices using a DPC identifier ("afw#").
- **Device security challenge** - IT administrators can set and enforce a device security challenge (such as PIN/Pattern/Password) of a simple or very complex type as required to access the managed devices.
- **Wipe and lock** - IT administrators can use the EMM's console to remotely lock and wipe business data from a managed device.
- **Compliance enforcement** - If a device is not compliant with the security policies and compliance rules put in place by the Android Management API, the use of business data is automatically restricted.
- **Managed Google Play Accounts enterprise enrollment** – IT administrators can create a managed Google Play Accounts enterprise—an entity that allows managed Google Play to distribute apps to devices.
- **Managed Google Play Account provisioning** – IT administrators can silently provision enterprise user accounts, called managed Google Play Accounts.
- **Silent app distribution** - IT administrators can silently distribute work apps to devices without any user interaction.
- **Managed configuration management** - IT administrators can view and silently set managed configurations for any app that supports managed configurations.
- **Runtime permission policy management** - IT administrators can silently set a default response to runtime permission requests made by work apps.
- **Runtime permission grant state management** - After setting a default runtime permission policy, IT administrators can silently set responses for specific permissions from any work app built on API 23 or above.

Known Issues of Seqrite mSuite

- Some of the devices (Xiaomi, Vivo, etc.) force stop/kill running applications in the background (mSuite). On such devices, mSuite may not work properly.
- The enrollment process, Flash mEnrollment, will not work on the devices with Android OS version 10.
- Seqrite mSuite client and launcher can be forcibly uninstalled from some of the devices (Xiaomi, VIVO, etc.).
- The iOS devices will receive commands only when they are active. If the device is locked/sleep mode, the commands will not reach the iOS device.
- Blocking of the websites based on Web categories works only on Chrome browsers.
- We cannot prevent the device Hard factory reset for non-Knox devices, not even in the case of the device owner.
- Device Actions defined in fence configurations do not work for the “Fence Out” trigger.
- Device IMEI will be viewed only for ADO Enabled Android devices.
- Remote Desktop connection for iOS will work on iOS 13 and above.
- Fence restrictions will not work for Android Enterprise enrolled devices.

Known Issues for Workspace App

- Android Work Profile cannot be created on ADO Enabled Devices.
- Work profile implementation is supported from Android version 6 and later.
- Every time Workspace App sync up with server, Android System display a prompt "You are using this app within work profile" to the user.
- Apps within Workspace can be forcibly uninstalled from some of the devices (Xiaomi, VIVO, etc).
- Workspace App Email Application
    - Email notification may not display on some of the devices (i.e., Mi, etc.) as these devices force stop/kill running applications (Workspace) in the background.
    - Email notification on Android devices will not be real time.
    - Email notifications will not be displayed on iOS devices and sometimes emails on server may not synchronize with the emails on the app.
    - Email folder structure on the App may mismatch with the folder structure on the email server.
- In the iOS browser App, the Session is not saved if the user comes out of the app and URLs get reloaded upon coming back to the browser app.
- On Web View, if you select a text and search, it may redirect to the system browser on some of the devices.
- Workspace Vault App supports limited office file formats on Android.
    - User can view/edit only these file types: doc, docx, xls, xlsx, ppt, pptx however PDF and text file types are read-only.
    - Other file formats are not supported for viewing and editing.
- Sometimes replicas of the inline attached images may be created in draft email and inline images may be loaded in draft email.
- When the text is copied to the clipboard, the copied text may show in Google/Swift/Custom Keyboard recommendation and the user may use it to paste to another app even though the block clipboard policy is applied.