# SEQRITE

## Seqrite Unified Threat Management (UTM) v2.5 GA
Release Notes

13 July 2020

Seqrite Unified Threat Management

www.seqrite.com

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# Contents

## Revision History

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| Version | Date | Comment |
|---|---|---|
| UTM v2.5 GA | 13 July 2020 | Version 2.5.0.20 GA Release |

# Build Information

## Build 2.5.0.20 GA version released on 13 July 2020

Seqrite UTM Build details:

| Product Name | Release Date | MD5 Checksum | Build Version |
|---|---|---|---|
| Seqrite Unified Threat Management | 13 July 2020 | a313a0b760d274361000b37dc648f0be | 2.5.0.20 GA |

# New Features and Enhancements

1. **Policy Management via Centralized Management System (CMS)**

This feature will help IT team which have hub and spoke model where the IT team is at central location and must manage UTM devices at multiple branch locations. Standard policies can be created on one Master UTM and can be applied on remote UTMs from single central management system.

2. **Notification policy setting via CMS**

Notification settings including SMS, email settings can be configured on the CMS and pushed on to remote UTMs.

3. **Clone Policy**

Admin can clone the existing policies that will save a lot of time in creating the same policies again.

NOTE: Please check Help section on the UTM for more details for the new features.

# Bug Fixes

| ID# | Summary of the fixed issue |
|---|---|
| 1 | License History showing error pop-up when fetching details |
| 2 | UTM Backup Restore fails if WAN interface is configured with DHCP and lease is not received |
| 3 | Backup file with blank space in filename cannot be uploaded |

# Known Issues

The following table lists some of the important known issues to consider in version 2.5.

| ID# | Summary of known issue |
|-----|------------------------|
| 1 | Firmware rollback error message pop-up not shown to admin when it is blocked for Master and Peer UTM.<br><br>*Workaround:* This is expected behaviour. If you want to rollback, then convert the UTM to Independent UTM and then perform the rollback. |
| 2 | A log message is generated on the Master UTM saying "Failed to apply Alert Policy".<br><br>*Workaround*: None. The policies are not pushed to the Master appliance from CMS. This log message can be ignored. |
| 3 | High Availability: Failover in bridge mode might take 1 minute or more time<br>*Workaround*: None |
| 4 | High Availability: Old Master UTM device remains master after some time. This is an intermittent issue.<br><br>*Workaround*: None |
| 5 | Captive portal page does not open properly on IE11<br><br>*Workaround*: Use another browser to see the login page. For e.g Chrome, Microsoft Edge |

# Installation of UTM version 2.5.0.20

- **Using ISO**
  Standard ISO installation procedure

- **Firmware upgrade functionality**

**Important:** Firmware upgrade is a critical operation that affects the software of the UTM device. Please backup your configuration, critical logs and reports before proceeding with firmware upgrade.

To apply 2.5, Admin must manually download and Install the upgrade via System->Firmware Upgrade option.
Following are steps to install 2.5 firmware online:

1. Login to the UI and navigate to the path System -> Firmware Upgrade
2. Under Firmware List, under Actions column, Choose the option 'Download & Install' to install the firmware immediately.

**NOTE:**
If the UTM devices are on 2.4.1.7, then Admin must apply update to bring it to 2.4.2.6 version first; so that upgrade to UTM 2.5 could be done.

# Help and Support Information

For more details on how to use the features and other relevant information, refer to the Help section of Seqrite UTM. For additional technical support, consult the Seqrite UTM technical support center.

Seqrite Support Contact information:
Phone Support: India Toll Free - 1800 212 7377
E-mail Support: utmsupport@seqrite.com
For International support contacts, Web or Chat Support options please visit:
https://www.seqrite.com/seqrite-support-center/