



Release Notes

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Seqrite mSuite

Seqrite mSuite is the security solution to monitor, manage, and secure employee's mobile device within the enterprise. Seqrite mSuite works on the Client-Server architecture where the console (Hosted on Cloud) manages all the mobile devices. The client agents can be installed on almost all the flavors of Android and iOS mobile. Seqrite mSuite client is having built-in antivirus, which keeps the devices safe from any virus attack.

To manage the mobile device, Seqrite mSuite applies certain policies and configurations such as, app configuration, web security configuration, anti-theft, network data usage, fence configuration, etc.

Benefits of Seqrite mSuite

- Secure and manage all the Android devices.
- Secure data and resources, enhance user productivity, reduce costs, and maintain communications.
- Perform Seqrite mSuite portal administration.
- Manage devices with policies and configurations.
- Monitor network data usage and Call/SMS.
- Manage apps on the device with app configuration.
- Restrict app usage and prevent misuse of the device with Seqrite Launcher or System Kiosk Mode.
- Monitor the device by applying fencing parameters such as time, location, and Wi-Fi.
- Generate the customized reports.

- Troubleshoot any critical issue with remote device control.

Prerequisites

- Device must be connected to the Internet via any network (Mobile data/Wi-Fi).

Mobile device specifications

- Android OS version 5.0 to 9.0
- iOS 10 and later versions

Browser requirements

- Administrator Web panel
- Google Chrome (latest versions)
- Firefox (latest versions)
- Microsoft Edge (latest versions)

What's New

New features and enhancements of Seqrite mSuite 2.3:

- Data retention for paid users
 - Default data retention for paid users
 - Standard users: 1 month
 - Advance users: 3 months
- Dashboard enhanced to get more clear information about the devices added to Seqrite mSuite console.
 - Added new toggle bar to select the OS of the device and accordingly the agent version is also displayed.
 - Added multiple new parameters such as:
 - Available Storage: Displays the available storage space on the devices.
 - Available Battery: Displays the battery level of the devices.
 - Device Manufacturer: Displays the number of devices as per the manufacturer name.
 - Last Connected replaced with Device Last Synced.
 - Get information when the device was last synced with mSuite console by using different options such as, 0 to 1 day, 2 to 7 days and so on.
 - Top Installed App changed to Most Popular App
 - The Most Popular App section gives information about the app that was installed frequently by the number of devices. When you click the numbers, you are directed to the Devices information page. Here, you get the information about the app version and when it was installed.
- Implemented new section “Notification Preference” (Admin > Setup Services > Notification Preference)
 - Admin can choose the notifications to receive on mSuite console.
 - Admin can choose the notification to receive through email.
 - Option to add email IDs (max 3) to receive email notifications.
- Schedule reports
 - Easily schedule the On Demand and Custom reports.
 - All the scheduled reports can be viewed in the Scheduled Reports section (Reports > Scheduled Reports).
 - Receive the scheduled report in the form of email attachment.
- Multiple enhancements
 - If the recommended GPS policy is not applied, the device screen will be blocked.
 - Easily change the device wallpaper if the device is Samsung KNOX or ADO enabled with OS 6 or later versions.
 - On device list page, IMEI is a default column.

- On device overview page, the Mobile Signal will be displayed with different parameters such as: Excellent, Good, Fair, Poor or No Signal.
- Increased the Group QR Code validity to 30, 60, and 90 days.
- Whenever an inactive email alert is sent to the Administrator, the Device Name and Device ID will also be displayed.

Seqrite mSuite Agent App

- At the time of installing mSuite Agent, the in-built Wake Up app is also installed.

Known Issues

Known issues of Seqrite mSuite:

- Seqrite mSuite client and launcher can be forcibly uninstalled from some of the devices (Xiaomi, VIVO, etc.)
- If the Launcher is enabled on Samsung KNOX 8.0 devices, then the device Home button will not work.
- The iOS devices will receive commands only when they are active. If the device is locked/sleep mode, the commands will not reach to the iOS device.
- Known issues for Android 7 (Nougat) and Android 8 (Oreo) for Non-ADO devices:
 - Reset Password / Unblock device command may not work.
 - Set Password / Screen Capture policy may not work.
 - Safe Mode and USB Block policy may not work.
 - Hard keys may not block on Seqrite launcher.
- Blocking of websites based on Web categories may not work on default Internet browser of some of the devices (for example: Xiomi Redmi, Asus Zenfone, etc.)
- Seqrite mSuite do not have control over the third-party app(s) wipe action.
- mSuite client & launcher, both should have same version after upgrade. If both the mSuite client & launcher have mismatched versions, then issues may occur.
- Hard factory reset is not blocked in case of device owner.
- For Android 9 (Pie) devices, app notification for blocked applications will still be displayed.