



SEQRITE Managed Security Service Portal (MSSP) Release Notes - External

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Introducing SEQRITE MSSP

Introducing SEQRITE MSSP portal that empowers you to manage security services solution for the multi and hybrid cloud era!

SEQRITE Managed Security Service Portal (SEQRITE MSSP) is a web-based portal. Quick Heal provides gateway security solutions such as SEQRITE HawkEye and Central Management System (CMS). Also, Quick Heal provides management of all gateway security solutions as service through MSSP. In MSSP, all the clients who will buy these security solutions can be listed and managed professionally.

SEQRITE HawkEye is now integrated with managed security services solution (SEQRITE MSSP) rendering advanced threat intelligence through the SEQRITE MSSP portal. The SEQRITE MSSP portal provides a platform for 24X7 support across people, processes, technologies, and tools.

Benefits

The following are the primary benefits of SEQRITE MSSP.

- Seamless deployment and management of multi-tenant/multi-customer SEQRITE HawkEye sites.
- Integrated security fabric that supports any combination of SEQRITE portfolio including SEQRITE EPS Cloud, SEQRITE mSuite, HawkProtect, HawkScan, and HawkHunt.
- Optimized total cost of ownership (TCO) through unified and comprehensive cybersecurity ecosystem.

Supported browsers

SEQRITE MSSP portal is supported on any of the following browsers.

- Internet Explorer 10 and 11
- Microsoft Edge
- Google Chrome 60 and above
- Mozilla Firefox 55 and above
- Safari (Only Mac) 11, 12 and 13

What's New

New features and enhancements in SEQRITE MSSP 2.3

Policy Updates

- Data Loss Prevention policy is updated for the following features,
 - File Classification feature.
 - While classifying a new file, Seqrite File Classification dialog appears only for MS Office files.
 - Add-on feature - Optical Character Recognition (OCR).
 - OCR supports the following image formats,
 - JPEG (or JPG) - Joint Photographic Experts Group
 - PNG - Portable Network Graphics
 - GIF - Graphics Interchange Format
 - TIFF - Tagged Image File
 - BMP - Bitmap image files
 - OCR feature in DLP is available in Microsoft Windows Vista SP2, Windows 7 SP1 Personal computer versions and Windows Server 2008 SP2, Windows Server 2008 R2 SP1, and above of Server versions.
- In the IDS/IPS policy, provision to disconnect infected endpoints from the network when the DDOS attack is detected has been added.
- Anti-Spam is disabled by Default in the EPS policies.

Known Issues

The following are the known issues in SEQRITE MSSP.

Nil

Technical Support

SEQRITE provides extensive technical support for its users. In case you face any technical issue, you can contact our Technical Support center using the options available at the following URL: <https://www.segrite.com/segrite-support-center>